

# NARRATIVE REPORT OF THE TANZANIA INTERNET GOVERNANCE FORUM 2021

## Information about the meeting.

The 8th Edition of Tanzania Internet Governance Forum was held on November 5th, 2021 at the Protea Hotel, Marriot/Courtyard, Dar es Salaam. The theme of the meeting was: Internet United: The lessons of Internet resilience in the midst of COVID-19 pandemic.

## Hosting Organization

The meeting was hosted by ISOC Tanzania Chapter in collaboration with the following partners: ISOC Foundation, United Nations Internet Governance Forum and Tanzania Internet Service Providers Association (TISPA).

## Multistakeholder Organizing Committee:

Title	First and Last Name	Organization	Professional Affiliation	Stakeholder Group	Contact Email
Mr	Abubakar Karsan	Union of Tanzania Press Clubs	Media Institute of Southern Africa	Media	utpctz@yahoo.co.uk
Ms	Irene Kawhili	Tanzania Communications Regulatory Authority (TCRA)	TzCert, ICANN	Regulator	irene.kawhili@tcra.go.tz
Mr	Stephen Wangwe	Ministry of Works, Transport, and Communication	Tanzania ICT Commission, IEEE	Government	stephen.wangwe@mst.go.tz
Dr	Eliamani Laltaika	Tumaini University Dar es Salaam Campus	Tanzania ICT Commission	Academia	laltaika@gmail.com
Mr	Mzee Boma	Tanzania Internet Service Providers Association	Tanzania Private Sector Foundation	Technical Community	gm@tiswa.or.tz
Mr	Kennedy Greyson	Dar es salaam Institute	TzCert, CISA, IEEE	Private Sector	kenedyaliila@yahoo.com
Mrs	Aksa Mbwana	Ubunifu Initiative	IP, COSOTA, TLS	Private Sector	aqsbwmana@gmail.com
Mr	Nazar Nicholas	Internet Society Tanzania Chapter	ISOC, IGF, ICANN, TzCert, IEEE, CISA,	Technical Community/ Civil Society	nnicholaski@gmail.com

## Meeting Agenda and Speakers/Presenters

8TH EDITION OF TANZANIA INTERNET GOVERNANCE FORUM 2021 (TZIGF) PROTEA HOTEL (MARRIOT/COURTYARD, DAR ES SALAAM) FRIDAY 5TH NOVEMBER 2021 TIME: 08:00HRS TO 16:40HRS	
Theme: Lessons of the Internet resilience in the midst of COVID-19 pandemic	
<b>PROPOSED AGENDA</b>	
Registration	08:00 – 09:00
Introduction and welcome remarks	09:00 – 09:15
The history of Tanzania Internet Governance Forum	09.15 – 09:30
<b>Agriculture digitalization and the digital ecosystem: An opportunity for young women and men</b> Speaker: Rose Funja, MD, Agriinfo Company Ltd. – ICT4Ag	09:30 – 09:50
<b>Universal Acceptance: Some domain names are more equal than others, why?</b> Speaker: Atohoun Yaovi (ICANN)	09:50 – 10:10
<b>Bringing rural communities online: Policy and initiatives to bridge the digital gaps</b> Speaker: Hon. Neema Lugangira, MP.	10:10 – 10:30
Coffee/Tea Break	10:30 – 11:00
<b>Keynote Address</b> Hon.Dr. Ashatu Kijaji(MP), Minister for Information, Communications & Information Technology	11.00 – 11.30
<b>The Impact of Internet shutdowns in Africa: The Bulawayo Health delivery system case study</b> Speaker: Prince Madziwa, Zimbabwe.	11:30 – 11:50
<b>Online harms: Solutions to fighting misinformation and fake news online.</b> Speaker: Facebook (To be confirmed)	11:50 – 12:20
<b>Internet Governance: An overview</b> Speaker: Nazar Nicholas, Trainer, African Union's Policy & Regulation Initiative for Digital Africa.	12:20 – 12:40
Q&A session for morning presentations	12:40 – 13:00
Lunch	13:00 – 14:00
<b>Internet Cyber security: Securing our digital spaces?</b> Speaker: Hon. Judge Dr. Eliamani Laltaika, Judge, The High Court of Tanzania	14:00 – 14:30
<b>Panel Discussion: Innovative local approaches and strategies to achieve Universal Internet access and Meaningful Connectivity in Tanzania:</b> Panelists: Basic Internet Foundation, UCSAF, Ministry for Information, Communications & Information Technology, ISOC-Tz, TZCNA, ICT Commission, TCRA, DIT, Facebook, TISPA.	14:30 – 15:15

<b>Kigamboni Community Digital Innovation Hub: Creating innovation space for women and youth; a project of Tanzania Digital Innovation Program</b> Speaker: Nazar Nicholas, Project Manager (TADIP) – ISOC Tanzania Chapter	15:15 – 15:45
<b>Coffee/Tea Break</b>	15.45 - 16.00
Closing Remarks and presentation of certificates: Dr. Mzee Mndewa, Director ICT, Ministry of Construction, Communication and Transport, Revolutionary Government of Zanzibar	

The forum addressed a variety of topics relevant to Tanzania's Internet situation; including:

- Mobile phone technology in agriculture and how it creates opportunity for young women and men
- Universal Acceptance, affordability of Internet access, bringing rural communities online
- The impact of Internet shutdowns in Africa
- Internet Governance, and Universal Acceptance
- online harmful content and cyber security
- Doable solutions to connect the unconnected in rural and urban Tanzania.

#### **Overview of the Key Points Raised during the meeting.**

- (1) Agriculture digitization and the digital ecosystem: An opportunity for young women and men. The key point in this session was that the Agriculture sector presents an opportunity for young people where they can use technology or Agtech to monitor and improve farm yields. Also to use or create applications to market the products from the farms create wealth and help to fight poverty.
- (2) Sustainable Development Goal: The discussion touched on SDG 1 and 2
- (3) Universal Acceptance: Some domain names are more equal than others, why? The main point in this session was that local content is still by default being discriminated against by the Internet itself. For example if one uses characters from Chagga Language one of the 120 tribes in Tanzania it will not be recognized by the Internet
- (4) Bringing rural communities online: Policy and initiatives to bridge the digital gaps  
Key Points:
  - (a) Internet affordability in Tanzania is still elusive. The price of 1GB seems expensive and give very little milage for the user
  - (b) There is a need to engage the government on the policy issue of spectrum licensing for Community Internet Service Providers such Community Networks.
- (5) The Impact of Internet shutdowns in Africa: The Bulawayo Health delivery system case study:  
Key Points:
  - (a) Government and private employments in Tanzania are limited, and the Internet is increasingly becoming an employer of *Generation\_Digital*. Internet shutdowns are therefore anti-employment, retrogressive and counter productive. Awareness of the negative effects of Internet Shutdowns need to take the public stage.
- (6) Online harms: Solutions to fighting misinformation and fake news online.

Key points:

(a) Online harms are not caused by robots but humans. Therefore promoting Internet Etiquette is very important to mitigate online harms.

(1) Companies such as Facebook, Twitter, Tiktok, YouTube, Instagram and others with a global reach need to do more to curb harmful content online.

(7) Internet Cyber security: Securing our digital spaces?

Key Points:

(a) Securing the Cyber Space(s) is the responsibility of every Net citizen and therefore every Tanzanian or every Internet stakeholder needs to take charge of its security.

(8) Innovative local approaches and strategies to achieve universal and meaningful Internet access in Tanzania

Key Points:

(a) The Universal Communication Service Access Fund is doing a tremendous job with mobile operators to get mobile service access to rural Tanzania. The fund needs to reassess its policy approach to include universal, affordable and meaningful Internet access in its operations.

(b) COVID-19 has taught us a lesson that Internet access is no longer a luxurious commodity. It is a necessary public good for now and in the future.

### Attendance Statistics.

Due to the COVID-19 pandemic, Tanzania Internet Governance Forum took place in a hybrid format; with 66 participants onsite, and 44 participants online from all key stakeholder groups in accordance with IGF principles. Onsite participants observed the COVID-19 protocol as set out by the Ministry of Health. The participants came from different stakeholder groups as shown below:

### Registration and attendance

No.	Stakeholder Group	Registered	Onsite Attendees			Online Attendees		
				Male	Female		Male	Female
1	Civil Society	34	14	8	6	20	12	8
2	Private Sector	18	10	5	5	8	5	3
3	Government	16	10	6	4	6	4	2
4	Academia/ Research	40	16	8	8	24	11	13
5	Technical Community	36	16	7	9	20	12	8
<b>TOTAL</b>		<b>144</b>	<b>66</b>	<b>34</b>	<b>32</b>	<b>78</b>	<b>44</b>	<b>34</b>

**The TzIGF budget:**

#	Activity	Cost Component	B. Actual A Expenditure (USD)	C. Variance (Usd)	D. Explanation of Variance
1	Meals for participants during the meeting days	1,300	1 1,300	0	None
2	Contractual Services	1,800	1 1,800	0	None
3	Accommodation for 30 participants	1,100	1 1,100	0	None
4	Travel	200	2 200	0	None
5	Transportation for 20 participants from other regions	200	2 200	0	None
6	Travel	300	3 300	0	None
7	Transportation of 10 volunteers involved in event coordination	100	1 100	0	None
	<b>Total</b>	<b>5,000</b>	<b>5,000</b>	<b>0</b>	<b>None</b>

**Rapporteurs:**

Dr. Haji Ali and Stela Rugongo

**Initiative Contact Information:**

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National TzIGF Coordinator  
Internet Society Tanzania Chapter (ISOC-Tz)  
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## Records and Information on Preparatory Meetings for Tanzania IGF 2021

These meetings were conducted in accordance with the principles of Internet Governance Forum. All key stakeholders were invited to attend the meeting. These included representatives from *the private sector, the civil societies, private sector, technical community and the government*. The meetings were based on negotiations and consensus building to reach meetings goal(s). At the subcommittees level, volunteers worked in collaboration with the Secretariat through the Coordinator. The following are extracts of the four preparatory meetings held between March and September 2021.

The first planning meeting was held in March 2021:

Agenda:

1. Planning of TzIGF 2021
2. Set up sub-committees
3. Public calls for the theme and topics
4. Input for issues the UN IGF 2021 in Katowice, Poland
5. AOB
6. Adjournment

### Extract Notes of the meeting:

1. Planning of the TzIGF 2021

It was resolved that the public calls be made for the theme and topics for the meeting. The meeting date was set for 27<sup>th</sup> and 28<sup>th</sup> October 2021.

2. Setting up of sub-committees.

Two sub-committees were formed, each consisting of 5 people. These subcommittees were mandated to deal with the issues of fundraising and logistics for the TzIGF meeting, and report to the Chair.

3. Public Calls for the meeting: The public calls for the meeting would be issues to the public for the individuals and organizations to participate in the agenda planning to ensure the process of multi-stakeholder principle is followed.
4. The meeting was closed at 5pm and the next meeting was schedule May 18<sup>th</sup>,2021.
5. Input for issues to the UN IGF 2021 Katowice, Poland: It was agreed that contributions for issues will be sent to the MOC through the Coordinator and the MOC will consolidate the issues to for the input and sent them to the UN IGF Secretariat through Anja Gengo.
6. AOB: There was no AOB

## Participant in Attendance

	<b>Name</b>	<b>Stakeholder group</b>
1	Mkenda Jackline A	University of Dar Es Salaam
2	Masoud Lingson	Kigamboni Community Centre
3	Richard R Nyema	Kimbweta
4	Neema W Manga	University of Iringa
5	Irene Kahwili	Tanzania Communications Regulatory Authority
6	Rashid Mbwana	BOACSE Tanzania
7	Anne Rugaiyula	Ministry of ICT
8	Louis Lloyd	Tanzania Telecommunications Co. Ltd.
9	Paschal J. Kilenga	Mzumbe University Main Campus
10	I'ayo Rosine Francois	University Of Iringa (Uoi)
11	Josef Noll	Basic Internet Foundation
12	Aksa Mmbwana	Ubunifu Initiative
13	Machuche Marwa Wambura	University of Dar Es Salaam
14	Ally Manditi	TEHAMA Consult
15	Adelina Sambala	Upwithcommunity
16	Raymond Odamo	Dar es Salaam Institute of Technology
17	Leandra Gabriel	Michuzi Media
18	Seif Omar	ZAFAYCO
19	Deogratius Mushi	University of Dar Es Salaam
20	Lazaro Lupogo	Yetu Microfinance
21	Mboni M.Mbegu	Kigamboni Poultry
22	Frank S Rugaiyula	Mzumbe
23	Anisa A. Abdalla	Suza
24	Kijazi Mbwene	Tanzania Revenue Authority

The second meeting was held on 18 May 2021:

### Agenda

1. Feedback from previous meeting.
2. AOB

### 3. Adjournment

#### Extract Notes of the Meeting

##### (1) Feedback from Previous Meeting

###### (a) Logistics Sub-Committee:

- i. Reported that letters were sent to various vendors to do the booking for the events. Also the letters were asking for discount prices from the vendors as the event was for public interest.
- ii. It was reported that a letter to invite the Minister of ICT as Chief Guest was sent to the Ministry through the Permanent Secretary and there was a phone call made to her Principal Assistant to the Minister informing him that the letter was sent.
- iii. The coordinator reported that the grant application to the UN IGF Secretariat was previously submitted and the Secretariat acknowledged. He also reported about NRI collaborative sessions and asked for input.

###### (b) Fundraising Sub-Committee

- i. The Logistics Committee also sent donation requests to the government and private companies including the telecoms.

##### (2) AOB

(a) Neema Manga; She reminded the meeting that it was important for the theme of the Tanzania IGF to also reflect the main theme of the United Nations IGF "Internet United". This was agreed by members present.

(b) Masoud Lingson; Reminded the meeting that it was important for each one one of us to be punctual for the meeting.

##### (3) Adjournment

The meeting was closed at 4:30pm

#### Participant in Attendance.

	Name	Stakeholder Group
1	Naomi Achien'g	Tanzania Broadcasting Corporation
2	Masoud Lingson	Kigamboni Community Centre
3	Hon. Leila P. Malya	Kisutu Law Courts

4	Neema W Manga	University of Iringa
5	Irene Kahwili	Tanzania Communications Regulatory Authority
6	Rashid Mbwana	BOACSE Tanzania
7	Anne Rugaiyula	Ministry Of ICT
8	Kennedy Greyson	Dar es salaam Institute of Technology
9	Albert Misilimbo	University of Dar es salaam
10	Sophia Mbeyela	PLPDF
11	Aksa Mmbwana	Ubunifu Initiative
12	Machuche Marwa Wambura	University of Dar Es Salaam
13	Ally Manditi	Tehama Consult
14	Adelina Sambala	Upwithcommunity
15	Raymond Odamo	Dar es Salaam Institute of Technology
16	Leandra Gabriel	Michuzi Media
17	Deogratius Mushi	University of Dar Es Salaam
18	Lazaro Lupogo	Yetu Microfinance
19	Mboni M.Mbegu	Kigamboni Poultry
20	Frank S Rugaiyula	Mzumbe
21	Kijazi Mbwene	Tanzania Revenue Authority

### Apologies

1	Louis Lloyd	Tanzania Telecommunications Co. Ltd.
2	Paschal J. Kilenga	Mzumbe University Main Campus

The third meeting was held on 24th July 2021.

### Agenda

4. Feedback from previous meeting.
5. AOB
6. Adjournment

### Extract Notes of the Meeting

#### (1) Feedback from Previous Meeting

- (a) Logistics Sub-Committee:

- i. It was reported by the sub-committee that the Minister for ICT, Honorable Dr. Ashatu Kijaji confirmed that she will be the Keynote speaker for the Tanzania Internet Governance Forum 2021. She now wanted the zero draft to prepare her speech.
- ii. Public Calls: The public calls have yielded about 40 contributions to the themes and topics for the forum and the team is working on this to select the best topics and themes that are aligned with the UN IGF theme "Internet United". The selected themes and topics will be presented in the next meeting. Also received were presentation proposals from 20 presenters.
- iii. Nazar Nicholas: The coordinator of Tanzania IGF reported that efforts are underway for the Minister to attend the UN IGF in Katowice, Poland in December 2021.

(b) Fundraising Sub-Committee

- i. Aksa Mbwana: She reported that the committee received a positive feedback from Tanzania Internet Service Providers Association. The association said it would provide sponsorship of \$500

(2) AOB

- (a) Adelina Sambala; She said that we should also print some t-shirts for the TzIGF in the event we have sufficient funds for the meeting. It was agreed.
- (b) Lazaro Lupogo; Said that that Secretariat should continue to send reminders to all stakeholder groups to attend the preparatory meetings and the main meeting this year.

(3) Adjournment

The meeting was closed at 5:30pm

**Participants in Attendance**

	<b>Name</b>	<b>Stakeholder Group</b>
1	Naomi Achien'g	Tanzania Broadcasting Corporation
2	Masoud Lingson	Kigamboni Community Centre
3	Hon. Leila P. Malya	Kisutu Law Courts
4	Neema W Manga	University of Iringa
5	Stela Rugongo	Society for Digital Africa(SODA)
6	Kennedy Grayson	Dar es salaam Institute of Technology
7	Albert Misilimbo	University of Dar es Slaam
8	Louis Lloyd	Tanzania Telecommunications Co. Ltd.

9	Paschal J. Kilenga	Mzumbe University Main Campus
10	Sophia Mbeyela	PLPDF
11	Aksa Mmbwana	Ubunifu Initiative
12	Machuche Marwa Wambura	University of Dar Es Salaam
13	Ally Manditi	Tehama Consult
14	Adelina Sambala	Upwithcommunity
15	Raymond Odamo	Dar es Salaam Institute of Technology
16	Leandra Gabriel	Michuzi Media
17	Deogratius Mushi	University of Dar Es Salaam
18	Lazaro Lupogo	Yetu Microfinance
19	Mboni M.Mbegu	Kigamboni Poultry
20	Frank S Rugaiyula	Mzumbe
21	Kijazi Mbwene	Tanzania Revenue Authority

#### Apologies

1	Rashid Mbwana	BOACSE Tanzania
2	Anne Rugaiyula	Ministry Of ICT
3	Irene Kahwili	Tanzania Communications Regulatory Authority

The fourth meeting was held on 23<sup>rd</sup> September 2021.

#### Agenda

1. Feedback from previous meeting
2. AOB

#### (4) Feedback from Previous Meeting

##### (a) Logistics Sub-Committee:

- i. Dr. Haji Ali: The zero speech draft was sent to the Minister and receipt was confirmed and it is now formal that the Minister will attend the event. Another zero speech draft was also sent to the Director of ICT Zanzibar Dr. Mndewa. Dr. Mndewa confirmed that he will deliver a closing keynote for the TZIGF 2021

- ii. Members of the meeting received best suggested topics and themes. They were deliberated upon and there was consensus on the theme. That the theme for the meeting will be “**Internet United: Lessons of the Internet resilience in the midst of COVID-19 pandemic**”. The topics that were agreed were; The history of Tanzania Internet Governance Forum, Agriculture digitalization and the digital ecosystem: An opportunity for young women and men, Universal Acceptance: Some domain names are more equal than others, why?, Bringing rural communities online: Policy and initiatives to bridge the digital gaps, Bringing rural communities online: Policy and initiatives to bridge the digital gaps, The Impact of Internet shutdowns in Africa: The Bulawayo Health delivery system case study ,Online harms: Solutions to fighting misinformation and fake news online, Internet Governance: An overview, Cybersecurity: Securing our digital spaces. The topic chosen for the Panel Discussion is Innovative local approaches and strategies to achieve Universal Internet access and Meaningful Connectivity in Tanzania,
- iii. Nazar Nicholas: The coordinator of Tanzania IGF reported that efforts are underway for the Minister to attend the UN IGF in Katowice, Poland in December 2021.
- iv. Due to some logistical challenges and funding, the date for the meeting was moved to 5<sup>th</sup> November 2021.

(b) Fundraising Sub-Committee

- i. She reported that the committee received a positive feedback from Tanzania Internet Service Providers Association. The association said it would provide sponsorship of \$500

(5) AOB

- (a) Sofia Mbeyela ; Many as possible we should engage all types of people with disabilities . It was agreed.
- (b) Evelyn Rujuguru; submitted that the process of organizing Youth IGF Tanzania is progressing on well and they have secure venue at Dar es salaam Institute of Technology where the youth meeting will take place.

(6) Adjournment

The meeting was closed at 5:20pm

**Participants in Attendance:**

	<b>Name</b>	<b>Stakeholder Group</b>
1	Machuche Marwa Wambura	University of Dar Es Salaam
2	Masoud Lingson	Kigamboni Community Centre
3	Richard R Nyema	Kimbweta
4	Neema W Manga	University Of Iringa
5	Rashid Mbwana	BOACSE Tz
6	Louis Lloyd	Tanzania Telecommunications Co. Ltd. - Arusha
7	Paschal J. Kilenga	Mzumbe University Main Campus
8	I'ayo Rosine Francois	University Of Iringa (UoI)
9	Stela Rugongo	Society for Digital Africa(SODA)
10	Aksa Mmbwana	Ubunifu Initiative
11	Ally Manditi	TEHAMA Consult
12	Adelina Sambala	Upwithcommunity
13	Leandra Gabriel	Michuzi Media
14	Seif Omar	ZAFAYCO
15	Kennedy Grayson	Dar es salaam Institute of Technology
16	Stela Rugongo	Society for Digital Africa(SODA)
17	Mboni M.Mbegu	Kigamboni Poultry
18	Anisa A. Abdalla	Suza
19	Kijazi Mbwene	Tanzania Revenue Authority
20	Irene Kahwili	Tanzania Communications Regulatory Authority

### Apologies

1	Deogratius Mushi	University of Dar Es Salaam
3	Lazaro Lupogo	Yetu Microfinance
4	Ng'walu S. Mipawa	Roots & Shoots
5	Abdalla Rashid	Ministry Of ICT