



IGF CHILE
Foro de Gobernanza
de Internet



IGF Internet
Governance
Forum

CHILE

INTERNET GOVERNANCE FORUM

2025

REPORT



Hybrid event
June 11th, 12th and 13th, 2025

Santiago - Concepción - Valparaíso





FORO DE GOBERNANZA DE INTERNET



Evento anual 2025

Tres días, tres universidades, tres regiones

Día 1
Santiago

Miércoles 11 de junio

Universidad de Chile
Casa Central, Sala Enrique Sazá
Av. B. O'Higgins 1056, Santiago

9:00 - Acreditación
9:30 - Discurso apertura
9:45 - Panel 1: Conectividad y servicios digitales
10:30 - Panel 2: Regulaciones en Telecomunicaciones
11:30 - Coffee break
12:00 - Panel 3: Pacto Global y Wsis+20: Los rumbos de la Gobernanza Digital
12:45 - Cierre

Día 2
Concepción

Jueves 12 de junio

Universidad del Bío-Bío
Facultad de Ciencias Empresariales
Auditorio Hermann Gamm
Collao 1202, Concepción

9:00 - Acreditación
9:30 - Discurso apertura
9:45 - Panel 1: Gobernabilidad de la IA en Salud
10:30 - Panel 2: Sobre el potencial impacto de Estructuras de Datos Compactas en comunicaciones y medio ambiente
11:30 - Coffee break
12:00 - Panel 3: Conectividad Significativa
12:45 - Cierre

Día 3
Valparaíso

Viernes 13 de junio

Universidad de Valparaíso
Facultad de Derecho
Sala Vicuña Suárez
Errázuriz 2120, Valparaíso

9:00 - Acreditación
9:30 - Discurso apertura
9:45 - Panel 1: Gobernanza de Internet
10:30 - Panel 2: Inteligencia Artificial
11:30 - Coffee break
12:00 - Panel 3: Consumidores, usuarios y Pymes interconectados, una cuestión clave en la era digital
12:45 - Cierre

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Chile
Telcos



Internet Societ
Capítulo Chile



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Instituto
de Estudios
Internacionales



UNIVERSIDAD DEL BÍO-BÍO
FACULTAD DE CIENCIAS EMPRESARIALES



Universidad
de Valparaíso
CHILE

ABOUT IGF AND CHILE IGF

The Internet Governance Forum (IGF) is a United Nations-led initiative focused on discussing global public policy issues related to the Internet. A defining characteristic of IGF is its use of the multistakeholder model, where representatives from all sectors of society come together as equals to share ideas and explore best practices. The aim of IGF is to foster a shared understanding of how to maximize the Internet's opportunities while addressing the risks and challenges it poses.

The Chilean Internet Governance Forum (Chile IGF) is the national IGF for Chile. Chile IGF is committed to the national development of the Internet from a diverse and comprehensive perspective, making it accessible to all Chileans across the country.

Meet the current Chile IGF board below:



Puppy Rojas
Chile Telcos



Luis Solís
Conadecus



Ximena Rojas
Diego Portales University



Patricia Peña
ISOC - Chapter Chile



Fernando Sánchez
País Digital Foundation



Yerka Yukich
Santiago Chamber of Commerce



Marcelo Valenzuela
NIC Chile



Ignacio Sánchez
University of Chile

The 2025 annual Chile IGF event was held in a hybrid format in three Chilean cities: The first one began in the capital, Santiago, Chile, on June 11th, with the University of Chile hosting. Next, on June 12th, we proceeded to Concepción, a city in southern Chile, where the University of Bío-Bío served as our second venue. We concluded our final day in the coastal region of Valparaíso, where the University of Valparaíso was our host campus.

Thirty-six experts in Internet and telecommunications governance joined us for these three days of the Chile IGF annual event. These experts are members of different sectors of civil society (including technical professionals, academics, government representatives, stakeholders, and both public and private sectors).

Finally, a total of nine panel discussions were held over the three days. All presentations were recorded and are available to watch at Chile IGF Youtube Channel at www.youtube.com/@IGF_Chile.

The 2025 Chile IGF event was sponsored by Internet Society - Chile Chapter and LACNIC.



PANEL'S KEY MESSAGES

CHILE IGF 2025

Connectivity and Digital Services

Access to digital services must be recognized as a fundamental enabler of social and economic participation. Ensuring meaningful connectivity involves more than expanding infrastructure; it requires addressing affordability, digital literacy, and relevance to users' daily lives. Local realities should guide national strategies, avoiding uniform solutions that overlook geographic and social diversity. Multi-stakeholder collaboration is key to building sustainable, inclusive digital ecosystems, especially in remote and underserved areas. A people-centered approach, rooted in human rights, helps guarantee that connectivity supports democratic values and strengthens communities.

Telecommunications Regulation

Regulatory frameworks must evolve to keep pace with technological transformation and ensure fair access to services. Effective regulation fosters healthy competition, encourages long-term investment, and protects user rights without hindering innovation. Legal certainty and institutional strength are vital for enabling sustainable digital development. Flexibility within regulation is necessary to adapt to emerging technologies and business models, while safeguarding principles like net neutrality and universal service. A transparent and inclusive regulatory process enhances trust and legitimacy in decision-making.

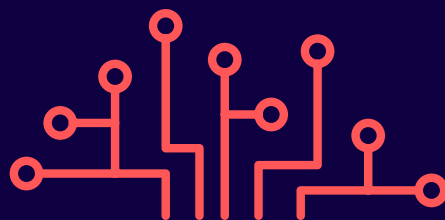


Global Digital Compact and WSIS+20: The Future of Digital Governance

Global digital governance requires a renewed commitment to multistakeholder cooperation, ensuring that no actor dominates decision-making. The upcoming milestones of WSIS+20 and the Global Digital Compact offer critical opportunities to redefine shared principles for digital cooperation in the 21st century. Latin America and other regions must have stronger representation in global Internet governance debates. Clear norms on data use, platform accountability, and cross-border cooperation are urgently needed. Governance models must be grounded in human rights and adaptable to rapid technological change.

Artificial Intelligence Governance in Healthcare

Artificial intelligence in healthcare must be governed through ethical frameworks that prioritize patient safety, autonomy, and dignity. Regulatory mechanisms should be transparent, inclusive, and developed in collaboration with medical professionals, technologists, and patients. Data sovereignty and the secure handling of personal health information are central to building trust in AI applications. Artificial Intelligence systems must complement, not replace, clinical judgment, and safeguards are needed to address potential biases. Ongoing evaluation, explainability, and citizen participation are essential to ensure that AI tools serve the public good while respecting national and cultural values in healthcare delivery.



Impact of Compact Data Structures on Communication and the Environment

Data efficiency should be treated as a core design principle in digital systems to reduce their environmental footprint. Compact data structures can significantly lower energy use in storage, transmission, and processing. Digital sustainability must become an explicit objective in technology development, should not be treated as an afterthought. Technical decisions from algorithm design to infrastructure deployment have real-world ecological consequences. Promoting greener digital practices requires awareness, research funding, and cross-sector collaboration. Academic contributions play a vital role in identifying innovative ways to optimize performance without compromising functionality. Environmental responsibility should be embedded in digital innovation strategies globally.

Meaningful Connectivity

Ensuring meaningful connectivity goes beyond providing Internet access; it requires addressing quality, relevance, affordability, and user empowerment. Policies must consider how people actually experience the Internet in their daily lives, including access to devices, digital skills, and safe environments. Bridging digital divides involves recognizing the specific needs of women, rural populations, older adults, and persons with disabilities. Connectivity must enable participation in education, work, health, and civic life, not just consumption. Multi-actor collaboration is essential to scale initiatives that promote inclusion and resilience. Public investment and community-based solutions are key to ensuring that connectivity leads to real social and economic opportunities.



Digital Governance

Digital transformation must be designed and implemented with territorial diversity in mind, recognizing that local contexts require localized solutions. Strengthening regional and municipal capacities is key to ensuring inclusive access to digital infrastructure and services. Governance processes should empower communities to define priorities and participate actively in decision making. Cultural, social, and geographic specificities must inform public policy to avoid one size fits all approaches. Interregional collaboration can foster knowledge exchange and scalable innovation. Supporting local leadership and building digital literacy at the grassroots level creates sustainable and democratic digital ecosystems.

Internet Governance, Artificial Intelligence and Democracy

The interaction between Internet governance and artificial intelligence directly affects democratic systems and civic participation. Governance models must ensure transparency, accountability, and fairness in how digital platforms shape public discourse. It is essential to protect fundamental rights in online environments, particularly as AI tools become more influential in decision-making and content moderation. Mechanisms to prevent misinformation, digital exclusion, and concentration of power must be built into regulatory strategies. Multi-stakeholder participation is necessary to align technological development with democratic values. Equitable access to trustworthy digital infrastructure supports open societies and inclusive governance.



Consumers, Users, and Interconnected SMEs

Digital policies must recognize consumers, users, and small businesses as central actors in shaping an inclusive digital economy. Fair regulation of online platforms is needed to protect rights, ensure transparency, and promote responsible data use. Strengthening the digital capabilities of SMEs supports economic resilience and fosters innovation at the local level. Access to digital tools must be paired with education and support systems that empower smaller actors to thrive. Consumer protection frameworks should evolve alongside technological advancements to address emerging risks. Public and private efforts must work together to create environments where all users can participate safely, ethically, and competitively in the digital marketplace.



WELCOME FROM THE COORDINATOR - CHILE IGF

MARCELO VALENZUELA

Good morning to everyone here.

It is a true honor to welcome you to this new edition of the Internet Governance Forum in Chile, our national space for dialogue, which grows stronger every year. This year is particularly meaningful. Twenty years ago, the World Summit on the Information Society created the IGF with an initial mandate of only five years. Today, two decades later, we are reaching the end of that mandate once again and with it, we face a critical global debate.

What is at stake is more than just a mechanism, but the very model of Internet governance. Will we uphold a free, open, and decentralized Internet built through transparent, multistakeholder processes? Or will we shift toward a more hierarchical, state-controlled model? These are not abstract concerns, they are real and present choices.

That's why this forum matters. Local dialogue feeds the global conversation. What we do here contributes to the upcoming global IGF in Norway, the WSIS+20 process in Geneva, and the decisions to be made at the UN General Assembly in New York later this year.



Marcelo Valenzuela during the forum's first day at University of Chile

IGF Chile is built through diversity. Nine institutions, public and private universities, civil society organizations, business associations, government bodies, and the technical community work together to make this forum possible. Our strength lies in our differences. That diversity allows us to tackle the complex questions facing the Internet with openness and honesty.

For the first time, we are hosting events in three different regions, thanks in part to the support of the Internet Society Chile Chapter. This expansion is a reflection of our commitment to inclusion and decentralization, not just in theory, but in practice.

I invite you to actively participate in these conversations. Share your views, challenge assumptions, and help us imagine a future Internet that is safe, open, and in service of all people.

Welcome to IGF Chile 2025.



Marcelo Valenzuela in the second day at University of Bío-Bío, and in the third day at University of Valparaíso

CHILE IGF 2025

DAY 1 - SANTIAGO

UNIVERSITY OF CHILE



CHILE IGF 2025

DAY 2 - CONCEPCIÓN

UNIVERSITY OF BÍO-BÍO



CHILE IGF 2025

DAY 3 - VALPARAÍSO

UNIVERSITY OF VALPARAÍSO



DAY 1, PANEL 1:

Connectivity and Digital services

The first panel of the first day was moderated by Jose Miguel Piquer, an associate professor at the University of Chile and pioneer of the Chilean Internet. The guest panelists were Daniel Halpern, Vice President of the Telecommunications Cooperative (COTEL); Daniela Castillo, Vice President of the Chilean Chamber of Digital Infrastructure (IDICAM); Iván Zilic, CTO of PIT for Chile, Mexico and the United States; and Natalia López, Digital Infrastructure Manager at Desarrollo País.

The panel focused on the dynamic challenges of expanding reliable digital infrastructure throughout Chile. The conversation highlighted the need to broaden network availability while ensuring quality service for all communities, urban and rural alike. Strategic cooperation between public and private sectors was seen as vital to fostering inclusive digital ecosystems. Emphasis was placed on creating environments that encourage sustainable digital growth and improve user engagement. A long-term policy perspective was encouraged, one that goes beyond political cycles and supports sustainable digital development for the country.



Evento anual 2025 **Día 1 Santiago**

FORO DE GOBERNANZA DE INTERNET

Miércoles 11 de junio

Universidad de Chile - Casa Central, Sala Enrique Sazié
Av. B. O'Higgins 1056, Santiago

9:45 horas - Panel 1: Conectividad y servicios digitales

Invitados **Moderador**

- Daniel Halpern**
Vicepresidente de la Cooperativa de Telecomunicaciones COTEL
- Daniela Castillo**
Vicepresidenta de la Cámara Chilena de Infraestructura Digital - IDICAM
- Iván Zilic**
CTO de PIT para Chile, México y Estados Unidos
- Natalia López**
Gerente de Infraestructura Digital en Desarrollo País
- José Miguel Piquer**
Profesor asociado DCC - Universidad de Chile. Pionero del internet chileno

LIVE STREAMING

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Colaboran: Chile Telecom, CCS, País Digital, Internet Society, CENADECUS, nic2chile, udp, Universidad de Chile, Universidad de Valparaíso

DAY 1, 2ND PANEL

Telecommunications Regulations

The second panel of the second day was moderated by Ximena Rojas, Vice President of Legal and Public Affairs at Khipu. The guest speakers were Alfie Ulloa, CEO of the Chilean Telecommunications Association (Chile Telcos); Jimena Gutiérrez, Lawyer specialized in Legal and Economic Regulation at the Undersecretariat of Telecommunications (SUBTEL); and Jorge Atton, former Undersecretary of Telecommunications.

The panel centered on modernizing Chile's legal and institutional frameworks to reflect rapid advancements in telecommunications technology. Key themes included balancing competitive markets with consumer protections, while supporting technological progress. The necessity to revise outdated laws to incorporate new business models and innovations was underscored. A stable and transparent regulatory landscape was portrayed as essential to instill confidence among investors and safeguard user interests. The dialogue promoted comprehensive policies designed to endure beyond political terms and nurture the country's digital transformation.

Evento anual 2025
Día 1 Santiago

FORO DE GOBERNANZA DE INTERNET

Miércoles 11 de junio

Universidad de Chile - Casa Central, Sala Enrique Sazú
Av. B. O'Higgins 1056, Santiago

10:30 horas - Panel 2: Regulaciones en Telecomunicaciones

Invitados

- Alfie Ulloa**
Presidente Ejecutivo de Chile Telcos
- Jimena Gutiérrez**
Abogado especialista en Regulación Jurídica y Económica de SUBTEL
- Jorge Atton**
Ex subsecretario de Telecomunicaciones

Moderada

- Ximena Rojas**
VP Legal y Asuntos Públicos de Khipu

LIVE STREAMING

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Colaboran: Chile Telcos, CCSI, País Digital, Internet Society, Capitulo Chile, Conadecus, nic@chile, udp, Universidad de Chile, Universidad de Valparaíso



DAY 1, 3RD PANEL

Global Compact WSIS+20: The Directions of Digital Governance

The third panel of the first day was moderated by Luis Arancibia, member of the legal area of NIC Chile and also serving on the LACTLD board of directors. This panel featured two international remote speakers. The first was Rosalía Morales, Executive Director of NIC Costa Rica and Carolina Aguerre, Professor at Catholic University of Uruguay.

This segment explored the creation of an inclusive global framework that integrates diverse stakeholders, governments, civil society, and industry in setting principles for technology governance. The United Nations' Global Digital Compact was recognized as a foundation to establish shared responsibilities and values. Consideration was given to respecting differing national contexts while fostering cooperative, multilateral approaches. Latin America's proactive role in proposing innovative and region-specific strategies was acknowledged. The imperative for governance mechanisms aligned with human rights and democratic ideals was stressed.

Evento anual 2025
Día 1 Santiago

FORO DE GOBERNANZA DE INTERNET

Miércoles 11 de junio
Universidad de Chile - Casa Central, Sala Enrique Sazié
Av. B. O'Higgins 1056, Santiago

**12:00 horas - Panel 3: Pacto Global y Wsis+20:
Los rumbos de la Gobernanza Digital**

Invitadas | **Modera**

Rosalía Morales
Directora Ejecutiva de NIC Costa Rica

Carolina Aguerre
Profesora Universidad Católica del Uruguay

Luis Arancibia
Área Legal de NIC Chile y miembro del Directorio de LACTLD

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Colaboran: Chile Telcos, CCS, país digital, Internet Society Capítulo Chile, cinadecus, nic+chile, udp, UNIVERSIDAD DE CHILE, UNIVERSIDAD DEL BÍO BÍO, Universidad de Valparaíso



DAY 2, 1ST PANEL

Governance of Artificial Intelligence in Healthcare: Ethics, Transparency and Data Sovereignty

The second day of the Chile IGF took place at University of Bío-Bío. The first panel of this day was moderated by Elizabeth Grandon, Dean of the Faculty of Business Sciences at the University of Bío-Bío. The guest speakers were Carola Figueroa, academic from University of Bío-Bío; Gastón Márquez, also academic from University of Bío-Bío; and Priscila Vergara from the National Center for Health Information Systems (CENS).

The session covered ethical and practical challenges posed by AI integration in medical settings, including the safeguarding of patient privacy and data autonomy. The necessity for transparent algorithms and accountable AI systems was a key focus, to maintain trust in digital health tools. Balancing technological innovation with clinical decision-making autonomy was highlighted, along with the mitigation of biases embedded in AI applications. Collaborative efforts among policymakers, medical professionals, and technologists were deemed essential to formulate responsible AI governance that protects individual rights.

Evento anual 2025 Día 2 Concepción

FORO DE GOBERNANZA DE INTERNET

Jueves 12 de junio

Universidad del Bio-Bio - Facultad de Ingeniería
Auditorio Hermann Gamm
Collao 1202, Concepción

9:30 horas - Panel 1: Gobernabilidad de la Inteligencia Artificial en Salud: Ética, Transparencia y Soberanía de los Datos

Invitados

- Carola Figueroa**
Académica de la Universidad del Bio-Bio
- Gastón Márquez**
Académico de la Universidad del Bio-Bio
- Priscila Vergara**
Centro Nacional en Sistemas de Información en Salud (CENS)
- Elizabeth Grandón**
Decana de la Facultad de Ciencias Empresariales de la Universidad del Bio-Bio

Moderadora

LIVE STREAMING

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Colaboran: Chile Telcos, CENS, País Digital, Internet Society, Capibato Chile, conadecus, nic.chile, udp, UNIVERSIDAD DEL BÍO-BÍO, Universidad del Maipo, Universidad de Valparaíso



DAY 2, 2ND PANEL

On the Potential Impact of Compact Data Structures on communications and environment

The second panel of this day was moderated by Fernando Santolaya, academic from the Faculty of Business Sciences of the University of Bío-Bío. This panel included the participation of José Fuentes, Director of the Master in Data Science and Innovation of the University of Concepción; Luis Cabrera, Academic of the Department of Information Systems of the University of Bío-Bío; and Rodrigo Torres, Director of the Master in Computer Science of the University of Bío-Bío.

The debate focused on reducing the ecological footprint of digital technologies by optimizing data handling and software efficiency. The environmental costs linked to data processing and network use were addressed, emphasizing sustainable development practices. Innovation in designing low-energy-consuming digital architectures and algorithms was presented as critical for minimizing carbon emissions. Cross-sector partnerships between academia, industry, and government were encouraged to advance environmentally conscious solutions. The importance of integrating sustainability into the technology lifecycle was underscored.

Evento anual 2025 Día 2 Concepción

FORO DE GOBERNANZA DE INTERNET

Jueves 12 de junio

Universidad del Bío-Bío - Facultad de Ingeniería
Auditorio Hermann Gamm
Collao 1202, Concepción

10:30 horas - Panel 2: Sobre el potencial impacto de Estructuras de Datos Compactas en comunicaciones y medio ambiente

Invitados | **Moderador**

- José Fuentes**
Director del Magister en Ciencia de Datos para la Innovación de la Universidad de Concepción
- Luis Cabrera**
Académico del Depto. de Sistemas de Información de la Universidad del Bío-Bío
- Rodrigo Torres**
Director del Magister en Ciencias de la Computación de la Universidad del Bío-Bío
- Fernando Santolaya**
Académico de la Facultad de Ciencias Empresariales de la Universidad del Bío-Bío

Moderador
Fernando Santolaya
Académico de la Facultad de Ciencias Empresariales de la Universidad del Bío-Bío

LIVE STREAMING

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Colaboran: Chile Telecom, CCS, IGF Chile, Internet Go Chile, cymadecus, nica.chile, udp, etc.



DAY 2, 3RD PANEL

Meaningful Connectivity

The third panel of this day was moderated by Liliana Barriga, Head of the Regulatory Policy Division of SUBTEL. The following speakers joined us: Geraldine González, expert advisor in Regulation and Public Policy at Konsistenz; Dr. Gabriel Saavedra, academic and Director of the Master in Electrical Engineering of the University of Concepción; and Daniel Contreras, Executive Director of Telecommunications Cooperative (COTEL)

The theme revolved around providing Internet services that go beyond simple availability to ensure they are accessible, relevant, and affordable to diverse populations. Digital inclusion strategies that incorporate factors like gender, location, and socioeconomic status were highlighted. Building digital literacy and fostering community engagement were considered key to maximizing the benefits of connectivity. Multi-stakeholder collaboration, involving public institutions, civil organizations, and private companies, was seen as crucial to developing resilient and inclusive digital networks.

Evento anual 2025

Día 2
Concepción

FORO DE GOBERNANZA DE INTERNET

Jueves 12 de junio

Universidad del Bío-Bío - Facultad de Ingeniería
Auditorio Hermann Gamm
Collao 1202, Concepción

12:00 horas - Panel 3: Conectividad Significativa

Invitados

- Geraldine González**
Asesora Experta en Regulación y Políticas Públicas en Konsistenz
- Dr. Gabriel Saavedra**
Académico y Director del Magister en Ing. Eléctrica de la U. Concepción
- Daniel Contreras**
Director Ejecutivo de Cotel
- Liliana Barriga**
Jefa de la División Política Regulatoria de SUBTEL

Modera

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Colaboran: Chile Telcos, CCS, País Digital, Internet Society, Conadecus, nic.chile, udp, Universidad del Bío-Bío, Universidad de Valparaíso



DAY 3, 1ST PANEL

Internet Governance

Valparaíso played host to the final day, with the University of Valparaíso providing the venue. The first panel was led by Ignacio Sánchez, academic of the International Studies Institute of the University of Chile and Patricia Peña, President of the Internet Society - Chile Chapter. The invited panelists were Juan Carlos Lara, Director of the NGO Derechos Digitales and Catalina Frigeiro, Director of Advocacy and Policy at Wikimedia Chile.

This panel focused on safeguarding an open, secure, and interoperable Internet through collaborative governance models involving multiple sectors. The session explored the balance between regulatory oversight and innovation facilitation while protecting fundamental user rights. Attention was drawn to the need for international cooperation and multi-sector dialogue to effectively respond to emerging challenges in the digital ecosystem. The panel prioritized strengthening participatory governance frameworks that promote equitable access and uphold transparency.

Evento anual 2025 **Día 3 Valparaíso**

FORO DE GOBERNANZA DE INTERNET

Viernes 13 de junio
Universidad de Valparaíso - Facultad de Derecho
Sala Vicuña Suárez
Errázuriz 2120, Valparaíso

9:30 horas - Panel 1: Gobernanza de Internet

Invitados

- Catalina Frigeiro, Directora de Incidencia y Políticas en Wikimedia Chile
- Juan Carlos Lara, Director de la ONG Derechos Digitales
- Ignacio Sánchez, Académico del IEI de la Universidad de Chile
- Patricia Peña, Presidenta de Internet Society Capítulo Chile

Moderan

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Colaboran: Chile Telcos, CCS, país digital, Internet Society Capítulo Chile, cfnadecus, nic@chile, udp, Universidad de Chile, Universidad del Bío-Bío, Universidad de Valparaíso



DAY 3, 2ND PANEL

Artificial Intelligence

The second panel of the last day of the Chile IGF was moderated by Rafael Ríos, professor at Valparaíso University. The guest speakers were Senator Kenneth Pugh, representing the Valparaíso Region between 2018-2026; Dr. Lorayne Finol, professor and Researcher at Central University of Chile; and Dr. Patricia Reyes, professor and researcher at University of Valparaíso.

The dialogue addressed the societal impact of AI technologies, emphasizing the ethical considerations in their deployment. Transparency in algorithmic processes and safeguarding individual rights were central themes. The session encouraged the development of policy frameworks that foster innovation while ensuring accountability and fairness. Collaboration between academia, government, and industry sectors was highlighted as key to responsible AI governance, aiming to align technological progress with societal values.

Evento anual 2025

Día 3 Valparaíso

FORO DE GOBERNANZA DE INTERNET

Viernes 13 de junio

Universidad de Valparaíso - Facultad de Derecho
Sala Vicuña Suárez
Errázuriz 2120, Valparaíso

10:30 horas - Panel 2: Inteligencia Artificial

Invitados

- Dra. Patricia Reyes**
Profesora Titular e Investigadora de la Universidad de Valparaíso
- Senador Kenneth Pugh**
Senador por la región de Valparaíso 2018-2026
- Dra. Lorayne Finol**
Profesora e Investigadora de la Universidad Central de Chile
- Rafael Ríos**
Profesor de la Universidad de Valparaíso

Modera

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Colaboran: Chile Telcos, CCS, país digital, Internet Society, csnadecus, nic.chile, udp, Universidad de Valparaíso, etc.



DAY 3, 3RD PANEL

Interconnected Consumers, Users and Small Medium Enterprise (SMEs): A key issue in the digital era

The third and final panel of the Chile IGF forum was moderated by Luis Solís, Head of the SMEs area of National Corporation of Consumers and Users of Chile (Conadecus). The guest speakers were Gabriel Gatica, Data Scientist and CEO of Artificyan; Gianina Figueroa, President of National Union of Trade Organizations of Micro, Small, Medium-Sized Enterprises and Entrepreneurs (UNAPYME); and Hernán Calderón, President of National Corporation of Consumers and Users of Chile (Conadecus).

The panel focused on how the experience of users, consumers, and businesses must be safeguarded by digital governance, ensuring a fair digital economy. Challenges in ensuring fair treatment and protection of digital rights were explored. Building digital competencies and supporting SMEs' engagement in e-commerce and digital services were recognized as essential for economic inclusion. Ethical use of technology and data privacy were also discussed. Policy measures promoting connectivity and interconnectivity were seen as foundational to fostering economic growth and participation in digital markets.



IGF CHILE
Foro de Gobernanza de Internet

Evento anual 2025

Día 3
Valparaíso

FORO DE GOBERNANZA DE INTERNET

Viernes 13 de junio

Universidad de Valparaíso - Facultad de Derecho
Sala Vicuña Suárez
Errázuriz 2120, Valparaíso

12:00 horas - Panel 3: Consumidores, usuarios y Pymes interconectados, una cuestión clave en la era digital

Invitados → **Moderador**

Hernán Calderón
Presidente de Conadecus

Gianina Figueroa
Presidenta de UNAPYME

Gabriel Gatica
Científico de Datos

Luis Solís
Encargado del área PYMES de Conadecus

LIVE STREAMING

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Colaboran:

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Día 1
Santiago

FORO DE GOBERNANZA DE INTERNET 
Evento anual 2025

Miércoles 11 de junio
Universidad de Chile
Casa Central, Sala Enrique Sade
Av. B. O'Higgins 1056,
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11:30 - Coffee break
12:00 - Panel 3: Pacto Global y WIS+20: Los rumbos de la Gobernanza Digital
12:45 - Cierre

Colaboran: 

Auspicia: 

[CLICK HERE TO WATCH THE 1ST DAY](#)



Día 2
Concepción

FORO DE GOBERNANZA DE INTERNET 
Evento anual 2025

Jueves 12 de junio
Universidad del Bío-Bío
Facultad de Ingeniería
Auditorio Hermanos Gamari
Colau 1202, Concepción

9:00 - Acreditación
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9:45 - Panel 1: Gobernabilidad de la IA en Salud
10:30 - Panel 2: Sobre el potencial impacto de Estructuras de Datos
Compartidas en comunicaciones y medio ambiente
11:30 - Coffee break
12:00 - Panel 3: Conectividad Significativa
12:45 - Cierre

Colaboran: 

Auspicia: 

[CLICK HERE TO WATCH THE 2ND DAY](#)



Día 3
Valparaíso

FORO DE GOBERNANZA DE INTERNET 
Evento anual 2025

Viernes 13 de junio
Universidad de Valparaíso
Facultad de Derecho
Sala Vicuña Suárez
Errázuriz 2120, Valparaíso

9:00 - Acreditación
9:30 - Discurso apertura
9:45 - Panel 1: Gobernanza de Internet
10:30 - Panel 2: Inteligencia Artificial
11:30 - Coffee break
12:00 - Panel 3: Consumidores, usuarios y Pymes: Interconectados,
una cuestión clave en la era digital
12:45 - Cierre

Colaboran: 

Auspicia: 

[CLICK HERE TO WATCH THE 3RD DAY](#)



EXPENSE TRANSPARENCY

To make the annual Chile IGF event possible, the following expenses had to be covered:

- Catering: CLP \$1,200,000
- Merchandising: CLP \$2,800,000
- Transportation costs: CLP \$1,494,930
- Lunch: CLP \$138,400

Total expenses: \$5,633,330 clp

Internet Society - Chile Chapter contribution: \$5,000 USD

LACNIC contribution: \$1,000 USD



IGF CHILE
Foro de Gobernanza
de Internet



IGF Internet
Governance
Forum

CHILE

INTERNET GOVERNANCE FORUM

2025

REPORT



Hybrid event
June 11th, 12th and 13th, 2025

Santiago - Concepción - Valparaíso

