2017

- **What Worked Well**: Excellent support from the IGF Secretariat (we know they're stretched), as well as for the DCs coordination work. The flash sessions concept was also good, and ideally could be expanded and organised earlier in order to make for stronger interventions. There were some really good sessions, especially those based on clear research beforehand.

- **What Didn't Work So Well**:

    - Session approval/rejection by the MAG was still a little obscure. It won't (necessarily) be a problem for next year, but the venue was also not quite ideal, given that there wasn't really a space for mingling and getting a sense of how many people were there. The space for the flash sessions wasn't ideal – lots of people wandering past, and I know it annoyed people in the exhibition and in the Serpent Bar.

    - The preparatory process seemed clear and smooth. My only concern is with the WebEx conferencing tool. The first time I could not connect at all. The second time, despite the efforts of Eleonora, I still had many difficulties. At the Forum, I realized many other colleagues complained about some of its features, so there seemed to be commonly shared experiences.

2018 Improvements

- If we can do it earlier in the year, that would be great! A greater readiness to tackle a wider range of issues – notably copyright – could also be valuable.
- Continuing the theme of intersessional work, such as CENB, will be useful, as it ensures that there are concrete outcomes from the IGF, and keeps people mobilised between-times.
- The NRI sessions were very valuable and help ensure that work taking place below the global level can be heard.
- We're happy with the support from the IGF Secretariat, as always, and look forward to this continuing.
- More engagement of the private sector as well as governmental representatives would be ideal to debate ideas and create partnerships that could further the discussion happening during the IGF meeting.
- Discussions on how to develop strategies to increase public knowledge of what IGF does and Internet Governance. Maybe the number of media participants should be increased to highlight the event?