

## IGF MAG Focus document

### Inclusion as a focus area

**Narrative** – Inclusion in the sense of Digital Inclusion is a term that encompasses a broad sector of key internet governance issues. It affords a practical policy drive approach that addresses the needs of a community. Inclusion is a framework for assessing and considering the readiness of a specific community to provide access to equitable opportunities in a digital age. It encompasses the activities related to the achievement of an inclusive information society. Further it affords a stronger economy and enhanced economic development through shared wealth, shared employment, and equal opportunity for all.

<b>Themes</b>	<b>Sub-themes</b>	<b>Comments</b>
Access	Availability	Access for all
	Affordability	Regardless of income
	Design for inclusion	Regardless of age, language, gender, or disability
	Public access	Open access at library, schools, and public spaces
	Diversity	Bridging the language, race, gender, capacity and disability barriers
Adoption	Relevance	Better outcomes and improved economic outlook - enhanced trade
	Digital literacy	Training and capacity building around the new digital skills
	Consumer safety	User rights and data privacy
	Development	Enhancing standards through progressive strategies
Application		

Economic and workforce development	Development of the relevant digital skills towards increased economic and employment opportunities
Education	ICTs in education and digital skills for the future
Health Care	Enhanced healthcare services, access to all
Public safety	Digital policing and enhanced security through technology
Civic engagement	eGovernment, open, and transparent government
Social Connections	Social media, linkages to the rest of the world
Communications	Improved and reliable communication platforms

### **Contributors**

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