

**Internet Governance Forum (IGF)
Multistakeholder Advisory Group (MAG)
Virtual Meeting XIX**

6 October 2020 at 14:00 UTC

Summary Report

Open Action Items:

- | | |
|------------------------|--|
| MAG2020-XIX-1 | MAG members from the Global South who wish to have their Internet connection costs reimbursed to email the IGF Secretariat. |
| MAG2020-XIX-2 | The secretariat to send the draft communications plan to the MAG list for their information. |
| MAG2020-XIX-3 | MAG members to share their experiences with conducting online sessions – both the good and bad – with the MAG mailing list. |
| MAG2020-XIX-4 | Main session organising groups to report on the content of the main sessions in the next MAG meeting and to develop descriptions of the sessions ASAP to be published on the IGF 2020 schedule. |
| MAG2020-XIX-5 | MAG members to reach out to their networks to see if anyone plans to announce funding support for IGF and the IGF+ model at IGF 2020. If so, the Digital Cooperation main session organisers would like to include these announcements in the Digital Cooperation main session. |
| MAG2020-XVIII-1 | MAG Chair to schedule a dedicated MAG meeting to a deeper discussion on the recommendations in the BPF on BPFs report.

<i>Update:</i> MAG Chair to schedule this after the main session planning has been completed by the MAG. |
| MAG2020-XVIII-2 | MAG members involved in the introductory session (thematic track groups, NRI, BPF and DC coordinators) to work with the secretariat on developing a guide for how to make the recordings for the introductory session.

<i>Update:</i> This is underway. |
| MAG2020-XVII-1 | Secretariat to provide a narrative description to accompany the flowcharts describing the inputs and outputs of IGF 2020 and provide a more detailed timeline of what happens when in the processes related to public comment periods for the high-level synthesis documents created by the secretariat.

<i>Update:</i> The timeline for public comment periods is still to be finalised by the secretariat. |

1. The nineteenth virtual meeting of the Internet Governance Forum Multistakeholder Advisory Group (MAG) of the IGF 2020 preparatory cycle took place on 6 October 2020 at 14:00 UTC.
 - Ms. Anriette Esterhuysen moderated the meeting as the Chair of the 2020 MAG.
 - Mr. Chengetai Masango represented the IGF Secretariat.
 - Mr. Wai Min Kwok represented the host of IGF 2020, UN DESA.

The following are attached as annexes to this report (no shared documents for this call):

- Adopted agenda
- List of participants

The meeting’s transcript is available on the website at <https://www.intgovforum.org/multilingual/content/igf-2020-mag-virtual-meeting-xix>

2. The meeting focussed on progress made in planning for the IGF 2020 meeting, the logistics regarding the use of Zoom as the online platform for IGF 2020, and updates on main session planning.
3. The Chair welcomed MAG members to the virtual meeting and noted that there were 19 work days until the IGF 2020 would begin. She suggested that there was no need to panic, but rather to increase the pace of progress.
4. There was a review of the open action items:

Completed

MAG2020-XVIII-3 The **MAG Chair** to share with the wider MAG the draft response by the MAG Working Group on Strategy and Strengthening to the options paper on Recommendations 5A/B.

Update: This has been sent to the MAG mailing list.

Ongoing

MAG2020-XVIII-1 **MAG Chair** to schedule a dedicated MAG meeting to a deeper discussion on the recommendations in the BPF on BPFs report.

Update: MAG Chair to schedule this after the main session planning has been completed by the MAG.

MAG2020-XVIII-2 **MAG members** involved in the introductory session (thematic track groups, NRI, BPF and DC coordinators) to work with the **secretariat** on developing a guide for how to make the recordings for the introductory session.

Update: This is underway.

MAG2020-XVII-1 **Secretariat** to provide a narrative description to accompany the flowcharts describing the inputs and outputs of IGF 2020 and provide a more detailed timeline of what happens when in the processes related to public comment periods for the high-level synthesis documents created by the secretariat.

Update: The timeline for public comment periods is still to be finalised by the secretariat.

5. The IGF Secretariat provided an update on its activities:

- The secretariat has been working hard to create an IGF 2020 landing page on the IGF website.
- There is a communications plan underway and UN DESA will provide access to a graphic designer to work on the IGF 2020 website and help with video production as needed.
- There will be an IGF 2020 virtual helpdesk, with a chat function on the IGF 2020 landing page. Text from that chat function/helpdesk will be directed to the appropriate person. The secretariat is looking for volunteers to staff the helpdesk, with a plan to have the helpdesk be available 24 hours a day. MAG members and other IGF participants are welcome to help staff the desk. The helpdesk operators will access a web interface to interact with people accessing the chat function, and can either answer directly for simple requests, or pass the query on to contacts on a list for more complex requests.
- Main sessions and high-level sessions at IGF 2020 will be conducted in webinar format, as it's a relatively more secure format, and can host more people in the virtual room. Other session organisers will be asked what format they wish to host their session in. The main and high-level sessions will also be streamed on YouTube, Facebook and UN Web TV. All IGF sessions will be streamed via YouTube.
- With both the opening session for IGF 2020, and the high-level sessions, the plan is to make them dynamic, rather than a series of prepared speeches.
- Invitations have been sent to the Geneva based missions and international agencies asking them to "save the dates" for IGF 2020.
- The secretariat is planning to add more sessions to the IGF 2020 schedule to encourage social interaction between participants. The plan is to have at least 60 minutes of networking scheduled in small segments across each day. There is still discussion about whether to create networking sessions around interests, or perhaps geographic regions.
- The secretariat is encountering difficulties scheduling the music night due to the volunteer musicians being in different time zones, so while a traditional music night may not be possible, it might be possible to schedule solo music performances.
- The virtual IGF Village will give each booth a dedicated page. Participants will be able to schedule one-to-one meetings with booth organisers via a link on each booth's page.
- The theme for the parliamentarians roundtable has been decided: Building trust in a time of COVID-19 response and post COVID-19 recovery.

- The high-level track is still being developed. Giacomo Mazzone from the EBU has been assisting the secretariat identify professional journalists to moderate the sessions in this track.
- There will be a youth summit in Phase 1 of IGF 2020, and two youth representatives included in each session of the high-level track.
- MAG members were encouraged to remind their networks that there will be two webinars in the coming week, to learn how the online sessions will work.
- MAG members from the Global South will be able to have their Internet connection costs covered for the time of the IGF 2020, as happened for the 2nd Open Consultation and MAG meetings in June. There is also ongoing discussion about whether remote hubs can be sponsored.
- There is discussion to see if it is possible to give remote hubs some air time during IGF sessions.

ACTION ITEM: MAG2020-XIX-1: MAG members from the Global South who wish to have their Internet connection costs reimbursed to email the IGF Secretariat.

ACTION ITEM: MAG2020-XIX-2: The **secretariat** to send the draft communications plan to the MAG list for their information.

6. There was input from MAG members on the preparation for IGF:

- Ms. Esterhuysen noted that feedback she'd had from NRIs was that holding sessions in webinar mode led to a greater drop off in participation. Another MAG member noted that the ease of picking and choosing virtual sessions meant that there could be a significant difference between the number of people registering, and those who actually participated in a session.
- Feedback from the APrIGF that was just held was that it is important to test everything – every possible scenario – as much as possible before the event starts. This is particularly important for the various tools that can be used to remove disruptive participants – the tools can be invoked very quickly if the technical support knows exactly what to do.
- Ms. Esterhuysen encouraged MAG members, particularly those involved in NRIs that have held online events this year, to share their experiences with online participation on the MAG mailing list.
- There was a request for details about how Zoom links would be made available to participants. Mr. Bobo explained that the links would be made available within the interactive schedule for the meeting, with meeting organisers and speakers being given separate links to use if their sessions are to be in webinar mode.
- It was also clarified that session organisers and panellists could meet just before a session within the Zoom room if the session was being conducted in webinar mode, but that option was not available for meeting mode (where anyone can enter the room early).

ACTION ITEM: MAG2020-XIX-3: MAG members to share their experiences with conducting online sessions – both the good and bad – with the MAG mailing list.

7. There were updates from the main session organisers. Ms. Esterhuysen noted that the updates had focused on logistics and requests that the updates at the following MAG meeting concentrate on the content of main sessions. She requested that the main session organising groups finalise descriptions of their sessions as soon as possible, to place in the IGF 2020 schedule, noting that people were already deciding which sessions to attend.

ACTION ITEM: MAG2020-XIX-4: Main session organising groups to report on the content of the main sessions in the next MAG meeting and to develop descriptions of the sessions ASAP to be published on the IGF 2020 schedule.

ACTION ITEM: MAG2020-XIX-5: MAG members to reach out to their networks to see if anyone plans to announce funding support for IGF and the IGF+ model at IGF 2020. If so, the Digital Cooperation main session organisers would like to include these announcements in the Digital Cooperation main session.

8. There was a brief update on the progress of Best Practice Forums, with Ms. Esterhuysen suggesting that some of the discussion about the more general needs of the BPFs in future be deferred until the future discussion planned on the BPF on BPFs report.
9. The Secretariat reported that the next MAG meeting would be held **20 October** at 20:00 UTC.

Annex I: Meeting Agenda

IGF MAG Virtual Meeting XIX: 6 October 2020 at 14:00 UTC

1. Welcome from the Chair
2. Checking on action items from the previous meeting
3. Updates from the IGF Secretariat
4. Updates from main session organizing groups.
5. Update from DC's and MAG Working Groups
6. A.O.B

Annex II: List of Participants*

Title	Last Name	First Name	Stakeholder Group	Country
MAG Chair				
Ms.	Esterhuysen	Anriette	Civil Society	South Africa
MAG Members				
Mr.	Afonso	Carlos	Civil Society	Brazil
Ms.	AlHashimi	Hana	Government	UAE
Ms.	Canales	Maria Paz	Civil Society	Chile

Ms.	Chair	Chennai	Civil Society	South Africa/Zimbabwe
Mr.	Charlton	Paul	Government	Canada
Ms.	Croll	Jutta	Civil Society	Germany
Ms.	Chung	Jennifer	Private Sector	Hong Kong S.A.R., China
Mr.	Espinosa	Amado	Private Sector	Mexico
Ms.	Edoh	Afia	Technical Community	Togo
Ms.	Dahmani	Wafa	Government	Tunisia
Ms.	Harsianti	Juliana	Civil Society	Indonesia
Mr.	Gridl	Rudolf	Government	Germany
Mr.	Khanal	Ananda Raj	Government	Nepal
Mr.	Malcolm	Jeremy	Civil Society	Australia
Mr.	Markovski	Veni	Technical Community	Bulgaria
Ms.	Muñoz Zumbado	Maricela	Government	Costa Rica
Mr.	Sibul	Heiki	Government	Estonia
Ms.	Parris	June	Private Sector	Barbados
Ms.	Rontal	Mary Rose Ofianga	Private Sector	Philippines
Mr.	Rowney	Paul	Private Sector	Namibia
Ms.	Suto	Timea	Private Sector	Romania
Mr.	Tungali	Arsene	Civil Society	DR Congo
Mr.	Wallis	Ben	Private Sector	UK/USA
Mr.	Zambrana	Roberto	Civil Society	Bolivia
United Nations – IGF 2020 host				
Mr.	Kwok	Wai Min	UN DESA	
Mr.	Suzar	Deniz	UN DESA	
Other Participants				
Mr.	Amessinou	Kossi	AfIGF	Benin
	Imamura			Japan
Mr.	Kleinwachter	Wolfgang		Germany
Mr.	Kummer	Markus	IGFSA	Switzerland
Mr.	Lopez-Barajas	Gonzalo	Telefonica	Spain
	MIC			Japan
Mr.	Nolde	Rudolf	IGF 2019 Host Country	Germany
Mr.	Prendergast	Jim	Galway Strategy Group	USA
Ms.	Recchioni	Chiara		
Mr.	Typiak	Przemyslaw	Ministry of Digital Affairs of Poland/IGF 2021 Host Country	Poland
Mr.	Wagner	Flavio	CGI.br	Brazil
	Yoichi		IIDA	Japan

IGF Secretariat

Mr.	Bobo Garcia	Luis	Associate Information Systems Officer
Ms.	Dickinson	Samantha	Consultant
Ms.	Gengo	Anja	Associate Programme Expert/NRIs Focal Point
Mr.	Masango	Chengetai	Programme and Technology Manager
Ms.	Teleanu	Sorina	Consultant

** Apologies received from Gunela Astbrink, Lianna Galstyan, Danko Jevtović, Nebojša Regoje*