### January 2018 – March 2019 IGF WEBSITE STATISTICS AND SOCIAL MEDIA MONITORING REPORT

#### WEBSITE STATISTICS

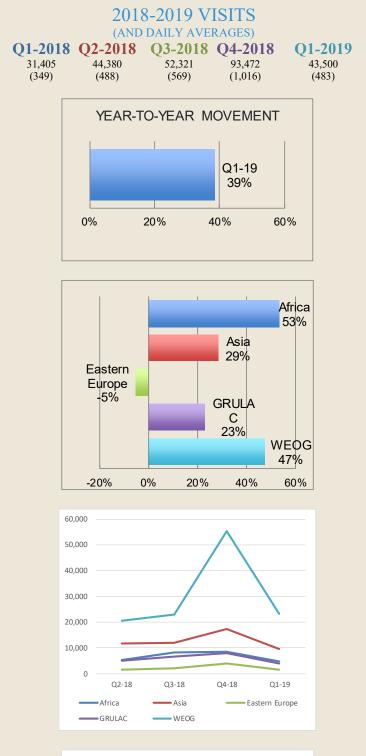
Web traffic shows evolution in the call activity as well as a peak during the IGF Annual meeting in November 2018.





-53% Quarter movement39% Growth year-to-year583 Daily visitors average265,078 Visits in the last 15 months



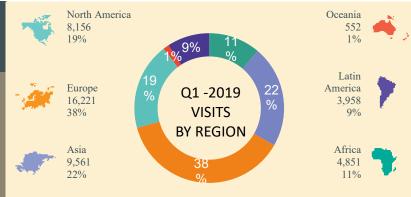


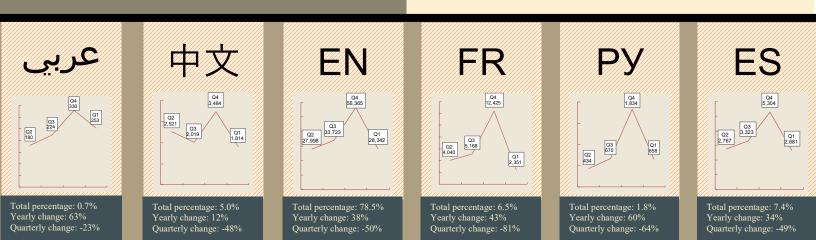


## GEOGRAPHY & LANGUAGES

Regional traffic shows from last Annual Meeting a lost from Africa and move to Asia, Latin America and WEOG.

Language content behaves with the same pattern, with lost in French language, after IGF 2018 in France and an interesting increase in Russian language. Chinese and Spanish show good proportion compared to other UN sites.





\*Language data represents only content available in all six languages

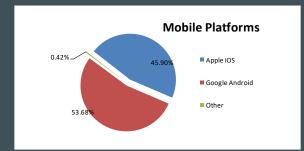
## TOP 10 DOWNLOADS

The tracking of this statistics have started only in the last month of April 2019 as follows:

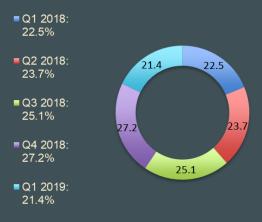
#### WS Proposals 2019 PDF IGF 2018 Book EPEREPEREPEREPEREPEREPERE 16 WS Proposals 2019 PDF Security **BBBBBBBBBBBBBBBBB13** IGF 2019 WS Proposer Manual NRI Toolkit BEBEBBBBBB 7 **BPF** Gender Charter PERFERENCE 7 IGF 2018 Chair Summary REPERENCE 7 IGF 2019 Eval Process Info REPERENCE 7 IGF 2018 Messages P-11Form/Retreat Proceedings

## MOBILE PLATFORMS

Mobile share of traffic is consistent with other UN sites:



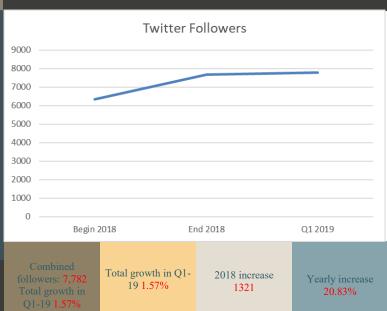
#### Mobile share per Quarter



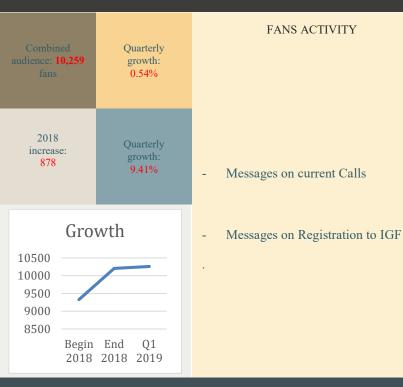
### SOCIAL MEDIA MONITORING

#### TWITTER CHANNELS

IGF's social media accounts continue to grow in followers and reach. The additional visibility they bring to the secretariat's work plays a vital role for our outreach efforts. A social media package is regularly prepared for the Annual Meeting, and Calls and Results are also announced.



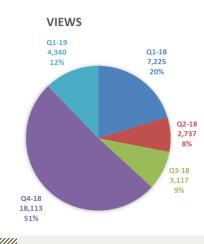
## FACEBOOK PAGE



MOST POPULAR POSTS IN Q1-2019 *	REACH RE	EACTIONS
1) SAVE THE DATE IGF 2019	15,425	254
2) Call for WS IGF 2019	13,330	247
3) MAG Meetings Announcements	11,058	228
4) Internship Opportunity at the IGF	8,585	209
5) Taking Stop Process	8,354	115

\* Twitter & Facebook Reach and Reactions.

## YOUTUBE CHANNELS



Network Activities

- Q1 2018 activity more important than Q1 2019 as the IGF 2017 was held at the end of the year
- Increase of views during IGF 2018

TOP 5 VIDEOS (Q1-2019 Views)	
IGF 2018 BPF Gender	86
IGF 2018 President Macron Extract (French)	78
IGF 2018 WS142 Net Neutrality vs. 5G & New Tech. Challenges	44
IGF 2018 WS408 DNS enhancements & alternatives for Future Internet	rt 39
IGF 2018 WS306 Game Over IPv4 Need of IPv6 for Future of Games	33

LANGUAGES						
Languages Visits	Q2	Q3	Q4	Q1	Q1-Q4% +/-	YoY (Q1-19/Q1-18)
English	27,998	33,723	56,365	28,342	-50%	38%
Arabic	180	224	330	253	-23%	63%
Chinese	2,521	2,019	3,484	1,814	-48%	12%
French	4,040	5,168	12,425	2,351	-81%	43%
Russian	434	670	1,834	658	-64%	60%
Spanish	2,767	3,323	5,304	2,681	-49%	34%
TOTAL				36,099		

# **GEOGRAPHIC REGIONS**

	Q1/2018	Q2-18	Q3-18	Q4-18	Q1-19
Africa	3,162	5,305	8,271	8,534	4,851
Asia	7,534	11,676	12,110	17,443	9,689
Eastern Europe	1,768	1,671	2,097	3,989	1,675
GRULAC	3,213	5,058	6,677	8,089	3,958
WEOG	15,688	20,535	23,100	55,289	23,126
Other	40	135	66	128	201

# **BROWSING PLATFORM TRENDS**

Quarter	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019
Desktop					
Windows	18,167	24,013	28,427	48,336	25,517
Macintosh	5,136	8,063	8,760	16,749	7,227
Linux	740	1,451	1,680	2,190	1,038
Other	289	357	313	756	389
Mobile					
Apple iOS	2,969	4,481	5,566	12,908	4,134
Android	4,070	5,957	7,507	12,452	5,162
Other	34	58	68	81	33
Desktop	24,332	33,884	39,180	68,031	34,171
Mobile	7,073	10,496	13,141	25,441	9,329
Mobile share	22.52	23.65	25.12	27.22	21.45